



**JAPAN**

**4G DATA  
SUPER FAST  
TRAVEL SIM**



northsim.com

Thank you for  
purchasing your  
travel SIM card from  
[northsim.com](http://northsim.com)



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# What is included

When you purchase a SIM card from us you should receive:

An invoice for your order

SIM Card in three sizes

SIM ejection tool

SIM Card sleeve



# SIM Card inclusions

The Japan 4G Travel SIM Card includes:

4G LTE data on Softbank Network

300 megabytes per 24 hours

Unlimited 3G data once the daily allowance has been exhausted

No voice/calls/texting

No recharge or extension



# Activation Process

**STEP  
01.**



## **When You Land**

Turn off your phone, take out your old SIM card.

**STEP  
02.**



## **Swap It**

Pop the new SIM card out and plug it back into your phone.

**STEP  
03.**



## **Power On**

Power on your phone. You may need to configure the APN.

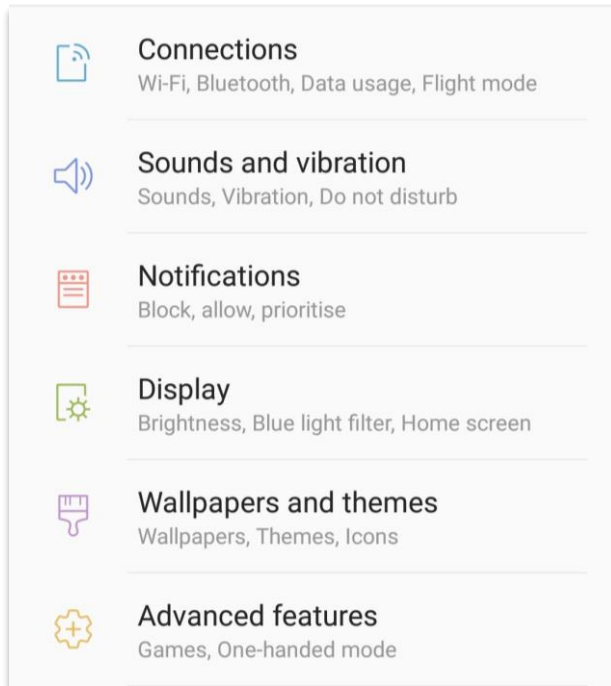


# APN Settings

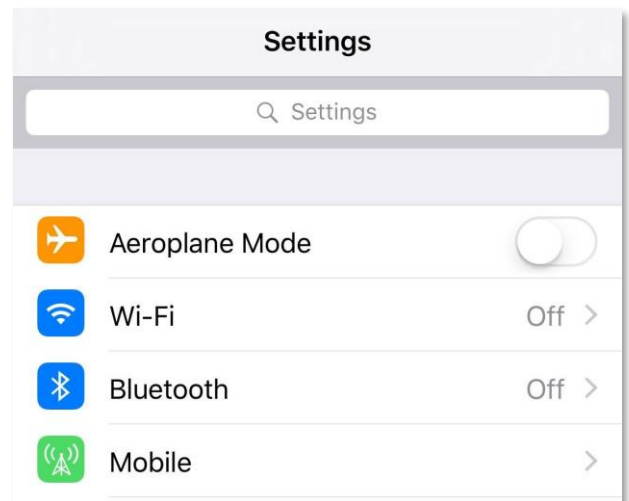
If you do not get data, you may need to configure APN settings to enable data on your device. Please follow the instructions below.



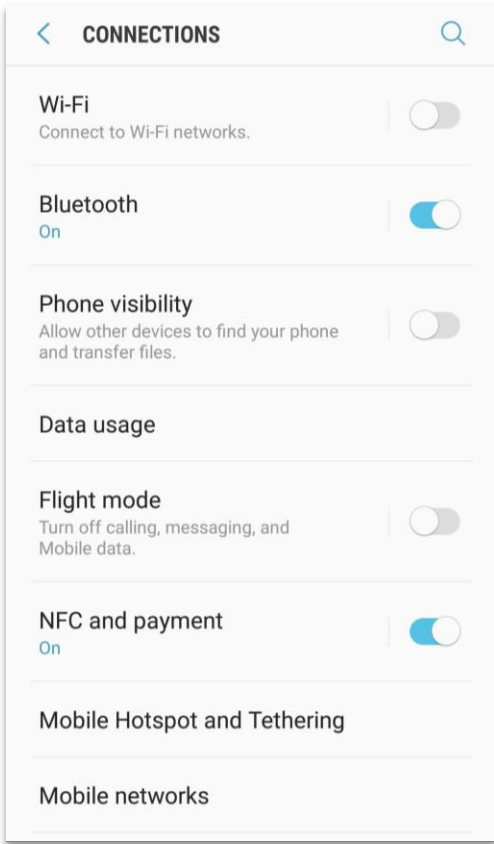
Open the Settings Application and open connections



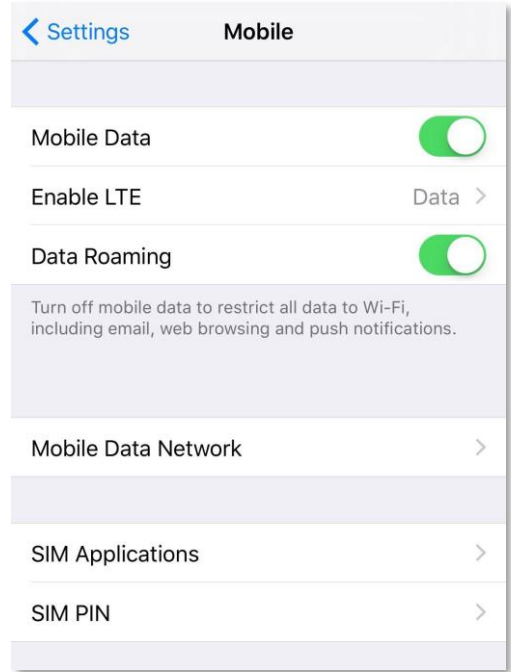
Open the Settings Application and open Mobile



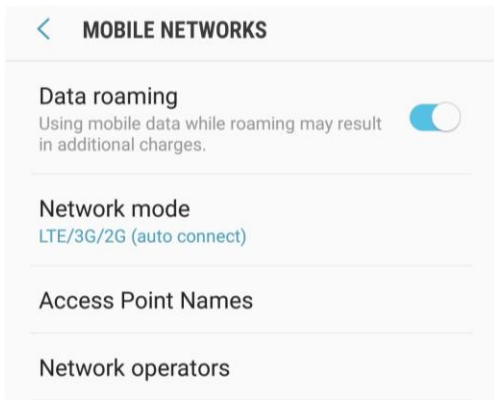
In Connections, open the Mobile networks page



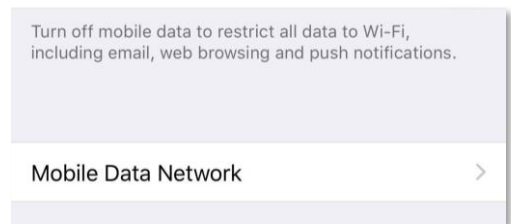
In Mobile, check that Data Roaming is enabled



Check that Data roaming is enabled



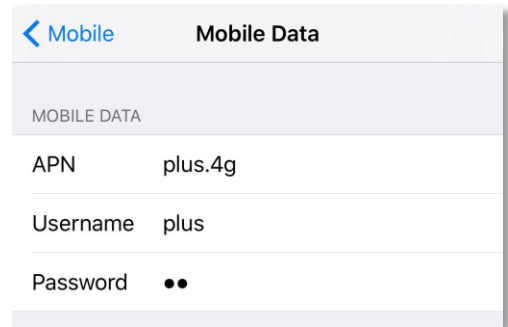
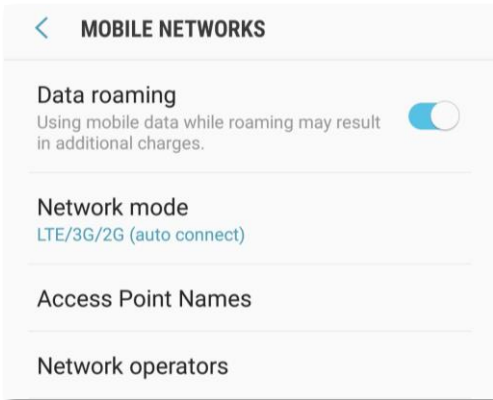
Click on Mobile Data Network





Open the Access Point Names Page

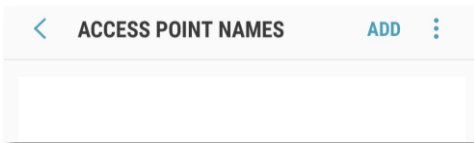
Configure the Mobile Data as per below



The password is 4g

If you are using tethering, scroll down and use the same settings under Personal Hotspot

Click the Add button



Configure as per below

**EDIT ACCESS POINT**

Name  
plus.4g

APN  
plus.4g

Proxy  
Not set

Port  
Not set

Username  
plus

Password  
\*\*

Server  
Not set

MMSC  
Not set

**EDIT ACCESS POINT**

MMS proxy  
Not set

MMS port  
Not set

MCC  
505

MNC  
03

Authentication type  
CHAP

APN type  
default

APN protocol  
IPv4

APN roaming protocol  
IPv4

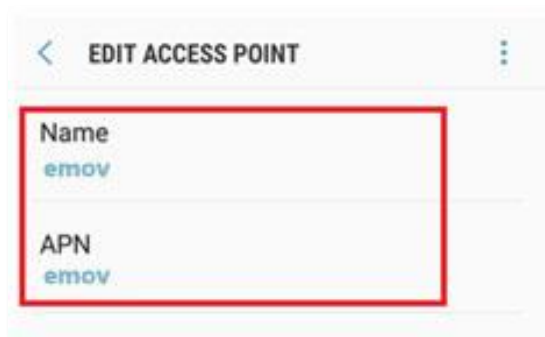
The password is 4g





If you have purchased a Japan + South Korea SIM Card and you do not receive internet in South Korea, please configure your APN to the following settings.

The APN settings menu can be accessed by following the previous steps (Page 7).



# Support

If things go wrong, we are here to help!



My SIM card doesn't work

If you are having issues access data please take a look at the APN settings guide.

I want to make calls

If you need to make local or international calls we recommend the use of Skype, WeChat Out or Viber Out. If you need to make calls to friends we recommend using Facebook Messenger or Whatsapp.



## My SIM card still doesn't work

If you are still having trouble with your SIM card you can reach out to us via our Contact Us form located here:

<https://www.northsim.com/contact-us/>

Please choose the Support option from the dropdown menu and include the following information.

- Device (eg. iPhone X, Samsung Galaxy S9)
- Screenshot of your APN settings
- Screenshot of your Data Roaming settings
  - Refer to the APN Settings section



We can also be reached via Facebook Messenger  
Click the blue messenger button or visit us at  
<https://facebook.com/northsim>

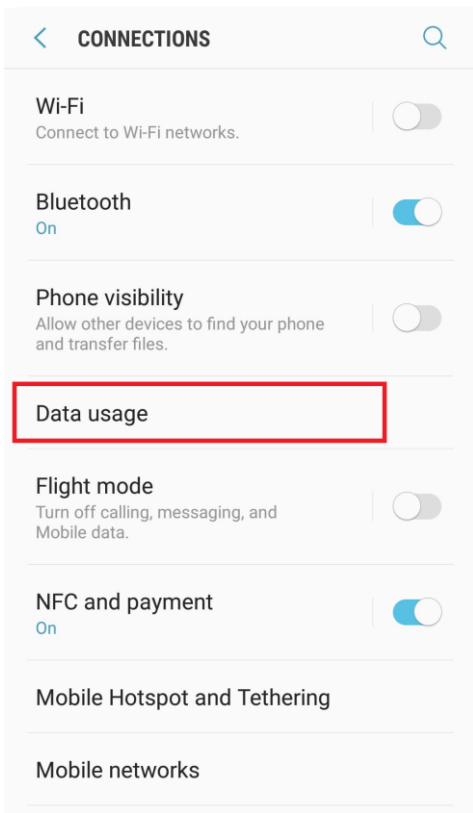


# How can I track my usage?

You can use the inbuilt data usage tracker on your device



Open the Settings Application and open connections. Open Data Usage



Open the Settings Application and open Mobile. Scroll to Mobile Data Usage



travel connected.  
northsim.com